Shipping Address: 1820 LeMoyne Avenue – Syracuse NY 13208-1396

Phone: (315) 455-5941

Fax: (315) 454-8204

E-mail Address: frontdesk@haynerhoyt.com

January 9, 2009

Mr. Will Hier Integrated Industrial Services, Inc. PO Box 481 Syracuse, NY 13211

Dear Will;

I just wanted to thank you for your continued service to The Hayner Hoyt Corporation. Integrated Industrial continues to be a source for high quality and superior service both during and long after construction. Your high values and reliability are something we always know that we can count on.

I also appreciate your continued willingness to help us when we have questions or concerns over design, installation procedures, budgeting, and anything else related to your field. You and your team have always come through for us. We appreciate it!

Thank you again for being such a great team member and let me know if you ever need anything.

Sincerely,

The Hayner Hoyt Corporation

Jeremy Thurston

President