



## SYRACUSE UNIVERSITY

### HOUSING AND FOOD SERVICES MAINTENANCE

September 7, 2001

Mr. Paul Payne  
Integrated Industrial Services  
Marcellus, NY 13108

Dear Paul Payne,

I would like to thank you for the projects Integrated Industrial Services have completed for the Housing and Food Services Maintenance Zone at Syracuse University over the past three years.

An example of one of these projects was the Boland/Brewster Residence Halls Shower Floor Replacement project Integrated was awarded this past summer. This project called for the replacement of the 5-person gang shower floors in 20 bathrooms in the two buildings. We had a brief, 5-week window, from when our students left for summer break and when the buildings were to be used for summer sports camps. All phases of the project went according to the schedule you supplied and the showers were ready for use when the camps opened. This accomplishment is consistent with every project Integrated has performed at Syracuse University.

On-time, on-budget, professional workmanship, with an end result that delivers as promised ensures that Syracuse University receives a first class product every time Integrated is awarded work on our campus. Your company continues to be at the very top of our list of preferred contactors.

I would be happy to relate our very satisfactory experiences with Integrate to any organization considering your services. Please feel free to share this letter along with my address, phone number (315-443-4044), and e-mail address ([aktassin@syr.edu](mailto:aktassin@syr.edu)) if I can be of assistance.

Sincerely yours

Rusty Tassini  
Manager of Maintenance  
Syracuse University  
Syracuse, New York 13044